

Cairns Classic Hot Air Balloon Ride

- 4.5 hours (with 40-60 minutes Balloon Flight) •

• KEY FACTS •



1. Free door to door airconditioned coach transfers to most Cairns accommodation, hotels & resorts
 2. Spectacular 40 - 60 minutes Hot Air balloon ride
 3. Expert interpretive commentary
 4. Hot Air Balloon Ride Commemorative Certificate
 5. Digital photo package (subject to availability)
 6. Glass of bubbly or juice on landing
 7. Levy
- Vaccination documentation required upon check-in



1. Food & beverages not listed as Inclusions
2. Souvenirs
3. Travel Insurance

Depature point

- Departs: daily, all year round
Tour does not run on Christmas Day (25 December), New Year's Day (01 January)
- Departure Point: Mareeba Heritage Museum and Information Centre (Address: 345 Byrnes St, Mareeba QLD 4880)
- Departure Time: 05:00 (approx.)
Complementary transfer from/to selected hotels included before departure time. Must be pre-booked.
Departure time is reference only and subject to availability. Precise departure time will be advised in your booking confirmation email
- Arrives back at approximately 09:00

How to get there

Complimentary transfer from/to selected hotels included. Please indicate the name of your hotel at the point of booking - the most convenient pick-up location and time will be advised in your booking confirmation.

Operating hours

All Year (Reservations)	08:00 - 20:00
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Reconfirmation requirements

Please be advised you are required to contact the service supplier 48 hours prior to the travel date during business hours to reconfirm your booking, pick up location and time, and departure time with your confirmation number. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.

Check-in requirements

Please arrive 10 minutes prior to the pick-up time at your booked pick up location. There might be 5-10 minutes delay depends on the traffic on the day. If you think the coach is late or you are not being picked up, please call The Service Provider and quote your confirmation number to double check.

What to bring/wear

- Your ticket
- Walking shoes
- Camera
- Dress casual outdoor layered clothing. White clothing not recommended.
- Peak Hat & sunglasses
- Bottle of water

Other info

- Photos offered in good faith where available
Photos included as part of any package are offered in good faith, and offered on the proviso that photos are available. No discount, refund or compensation will be provided in the event that photos are not available due to the aforementioned scenarios under below two conditions.
- Photos are taken by the pilot and support crew as part of balloon operations and fall secondarily to CASA safety requirements and operational Standard Operating Procedures. In some cases the pilot or crew will prioritise these primary tasks and photos will not be taken.
- Similarly, due to the outdoor environment within which our operation occurs, photographic

equipment failure may occur. Whilst we take precautions against such failure and endeavour to have back up systems in place, such failure may result in a loss of data.

- Hot Air Balloon Cairns Exclusive live coach tracking system, real-time find your transfer. Anxiety free if you can see it. (When your Australian mobile number is on file)

- Disabled Passengers :

The Operator recommends that disabled persons seek medical advice before participating in a balloon flight. For safety reasons, certain disabled persons is prohibited from flying by Civil Aviation Safety Authority. Passenger must be able to climb in and out of the basket unaided in order to participate in the balloon flight. Disabled Passengers participating in the balloon flight do so at their own risk and the Operator accepts no liability for any damages or injury caused.

- Pregnant Persons :

The Operator does not recommend pregnant persons to fly in a hot air balloon and will not carry passengers who are pregnant. Passengers who suspect they may be pregnant should check with their doctors before travelling.

- Scuba Diving :

The Operator will not carry passengers who have participated in a scuba dive the night before their balloon flight. Passengers who dived during the day before the balloon flight should check with a qualified dive master as to the safety of the passenger in participating the balloon flight. The Operator usually does not fly above 4,500 feet altitude and most flights are around 2,500 feet altitude. Passengers diving the day before travel who participate in the balloon journey do so at their own risk and the Operator accepts no liability for any damage or injury caused.

- Medical Conditions :

Passengers with medical conditions should check their suitability to fly prior to booking and advise our staff when booking. As the entire tour last more than 4 hours, passengers are advised to carry any necessary medication with them. Persons with medical conditions participating in the balloon flight and pack up activities do so at their own risk and the Operator accepts no liability for any damage or injury caused.

- Alcohol and Drugs :

At no time will a passenger be allowed to fly if their judgement is impaired by alcohol, drugs, or prescription medicine. Passengers who are not able to fly due to this reason may not be given a refund

- Carriage at Pilot's Discretion :

The pilot in charge of the balloon has the absolute discretion in deciding whether a passenger will fly or not. Such decisions are made in the best interest of the safety of the passengers and crew and the Operator accepts no liability for any inconvenience or damage caused. No refund will be given to those who was refused to board by the Pilot.

- Minimum Age

Children must be a minimum of THREE years old to travel on the balloon flight and children up to the age of TWELVE years old must be accompanied by a responsible adult on the balloon flight. Children aged THIRTEEN to SEVENTEEN years old can travel on the balloon flight by themselves, but must be accompanied by a responsible adult for the rest of the tour including bus transfers. Children less than THREE years old may travel with their parents on the tour, but must remain on the ground in the company of at least one parent while the other parent takes the balloon flight and in this situation the parents have the option to fly on successive balloon flights when available. Adult prices will apply from THIRTEEN (13) years old.

【Important Post-Covid Service Information】

- Guests must be double vaccinated against Covid-19 until further notice. Upon check-in all guests must provide proof of Covid-19 vaccination certification. Guests unable to provide the vaccination documentation will be refused boarding and no refund will be offered as the consequence.

- Before you travel, service provider will ask you some screening questions which includes confirmation of the names of the people in your party, and a contact number.

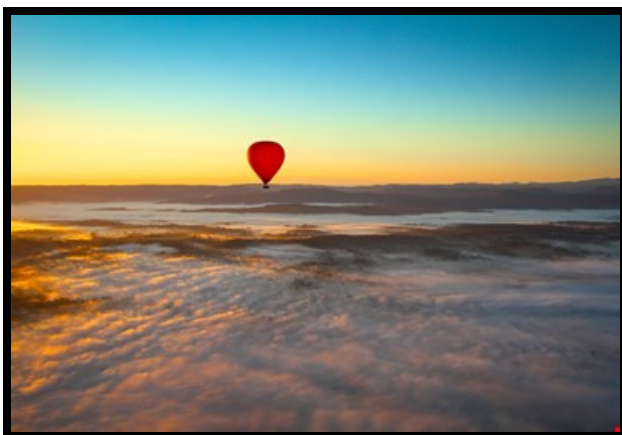
- If you are unwell, please contact the service provider and arrange to postpone your hot air balloon experience.

- Please refer to <https://www.hotair.com.au/blog/tag/covid-19-updates> for the latest updates during the post-Covid period.

• OVERVIEW •

Cairns Classic Hot Air Balloon Ride

The Top Selling Flight! Enjoy your balloon ride, includes door to door transfers and a fantastic morning with Hot Air. A Hot Air Balloon ride is definitely one of the Top 3 Things to Do on a visit to Cairns.



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Sample Itinerary

Reference Only. Subject to change without notice. Itineraries may operate in reverse order, in a different sequence, be swapped around, or in rare circumstances be replaced by other best suited items to suit times & conditions.

Time	Itinerary
05:00 (approx)	Pick-up at most Cairns accommodation & hotels for your Hot Air Balloon ride. This is an hour transfer. Your pickup time will be in your booking confirmation.
06:30	Experience the fun & unique sensation of being in a hot air balloon, flying gently high above the Atherton Tablelands, Australia. The balloon takes off from Mareeba on the Atherton Tablelands. Enjoy the picturesque landscape at dawn, floating in your Hot Air Balloon, time to really breathe in the wide-open spaces! We have Australia's largest fleet of Hot Air Balloons and a fun and highly trained crew to maximise the enjoyment of your balloon flight. It's just like a balloon festival, every day!
07:50	Return and Landing, Hot Air Balloon pack-up games and lots of laughs.
09:00-09:30	The tour finish time varies with seasons (summer, winter and the time of sunrise). You can be dropped back to your Cairns accommodation or, with prior notice, can be dropped off to the Cairns Reef Fleet Terminal, Skyrail or perhaps a Cairns cafe or restaurant if you would like to have breakfast at your own arrangements.

• POLICY •

Cancellation Policy

- If you cancel at least 7 day(s) in advance of the scheduled departure, there is no cancellation fee.
- If you cancel between 0 and 6 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee.
- If no show, no refund.



Australia +61(0)2 9660 8881

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 enjoyauscn  Enjoyaus 享樂澳洲遊

E web@enjoyaus.com