

Mandurah Dolphin Island Adventure Cruise

• 1.5 hours •

• KEY FACTS •



1.5 Hours Dolphin Island Adventure Cruise



1. Transport from/to hotels
2. Food & beverages not listed as Inclusions
3. Souvenirs
4. Travel Insurance

Depature point

- Departs: Thursdays, Fridays, Saturdays, Sundays
 - Departure Point: floating jetty in front of Mandurah Performing Arts Centre (Address: Ormsby Terrace, Mandurah Western Australia 6210)
 - Departure Time: 11:30, 14:00
- Departure times are reference only and subject to availability.

How to get there

- By Car
Mandurah is located approximately 72km south of perth, takes about 1 hour;
- Free and time-limited parking is available in Mandurah
- Caravan/coach parking is available at the rear of the Mandurah Visitor Centre
- By Public Transport (Travelling from Perth)
Trains depart from Perth Underground stations approximately every 20 minutes, then a Transperth bus service operates from the Mandurah Train Station to the foreshore. You can catch one of two Transperth buses operating this service from the Train Station, on a loop via the Mandurah Forum to the Mandurah foreshore. Look for Bus no. 588, which does the loop clockwise and Bus no. 589 which travels anti-clockwise.

The closest Bus Stop is Mandurah Tce Before Cooper St.
Please check the Transport WA timetables (<https://www.transwa.wa.gov.au/>) for more details to plan your trip.

Operating hours

Thursday to Sunday	11:30 - 13:00	Boarding at 11:00
Thursday to Sunday	14:00 - 15:30	Boarding at 13:30

Check-in requirements

Please arrive at the ticket office 30 minutes prior to the departure time to exchange for ticket/boarding pass before proceeding to the boarding terminal. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

What to bring/wear

- Motion-sickness medicine (if required)
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Comfortable shoes
- Light jacket / sweater for windy or cool days
- Camera
- Money / credit card for optional purchases

Other info

☐ Important Post-Covid Service Information

Mandurah Cruises has completed the 'AHA Hospitality & Tourism Covid-19 Hygiene Course'. A Covid-19 safety plan has been implemented and hygiene officer present each day, as required by the Western Australian Government to operate during this recovery period.

More details regarding specific tour options will be found:
<https://www.mandurahcruises.com.au/>

Before you book, please carefully read the information provided. Travellers are also required to be familiar with the policy and get properly prepared for their upcoming trip.

- This tour is not suitable for children under 3 years. Child rate is applied to children aged 3 – 12 years old
- A Risk Warning & Waiver must be signed at the ticket office prior to boarding the vessel.
- Departure schedule is subject to change due to minimum numbers and unsafe weather conditions. Cruises company will advise no later than 24 hours prior to travel of any changes.
- This tour may operate in the reverse itinerary, depending on weather conditions.
- Please advise of wheelchair or prams at the time of booking.
- Please take seasickness pills if you may require it.
- Force Majeure events, including extreme weather, may cause cancellation of cruises, and service provider will endeavour to reschedule bookings, or refund, if cruises have been cancelled.

• OVERVIEW •

Mandurah Dolphin Island Adventure Cruise

Mandurah is Western Australia's second-largest city, situated under an hour from Perth. Best known for its spectacular waterways, Mandurah offers a unique blend of canals, estuaries, rivers and oceans, all populated with stunning marine life.

WA's largest population of Bottlenose Dolphins are like part of our family in Mandurah. The Peel-Harvey Estuary is also home to more than 130 different species of birds, including many rare migratory shorebirds. The Peel-Yalgroo Wetland is recognised as a site of international significance under the Ramsar Convention on Wetlands.



Mandurah Dolphin Island Adventure Cruise

Mandurah is home to the largest residential population of Indo-Pacific Bottlenose Dolphins in Western Australia, so we guarantee you'll see our world-famous friends or you can cruise again for free. On this adventurous Mandurah dolphin tour you'll:

- See the amazing dolphins up close as they show off their cheeky nature – playing and diving through the water around you.
- Witness the beauty of Mandurah's internationally-recognised wetlands and its abundant birdlife, including pelicans, ospreys and rare North Asian migratory birds (October to March).
- Cross the expansive Peel-Harvey Estuary – the largest estuary system in WA's South West.
- Cruise through the Dawesville Cut – a man-made channel between the Peel-Harvey Estuary and the Indian Ocean – for an open-water adventure cruise along our stunning coastline.
- Learn everything you need to know about Mandurah's dolphins and the region with live commentary from our experienced and knowledgeable tour guides.

Please note: This tour is not suitable for children under 3 years.

Dolphin Guarantee

- Although cruise company anticipate you will see dolphins, the resident Indo-Pacific Bottlenose Dolphins are wild and in their natural environment.
- In the unlikely event that guests are unable to see dolphins on the 'Dolphin Island Adventure Cruise', the crew will notify the office immediately after and guests may rebook free of charge for another date.
- Please visit the ticket office following your cruise to receive voucher/s, which are valid for use within 6 months from the date of cruise. Should that subsequent trip not sight dolphins, cruise company will repeat the process until dolphins are seen.
- The voucher cannot be redeemed on Long Weekends, Public Holidays, WA School Holidays, or on any other type of cruise undertaken by the boat, the 'Spirit of Adventure'. Should the voucher period cover one of those exclusion periods, the term of the voucher will be extended by the related period.
- The voucher/s is not transferable to another person. This voucher is non-refundable and non-transferable.

• POLICY •

Cancellation Policy

- If you cancel at least 21 day(s) in advance of the scheduled departure, there is no cancellation fee.
- If you cancel between 0 and 20 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee.
- If no show, no refund.



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